From the models to actions

How to communicate seismic hazard and risk assessments?

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Only when we know what could happen, we can act.

- Knowing seismic hazard and risk is at the beginning of any mitigation action.
 - Where do we have to expect damaging earthquakes?
 - How often do such earthquakes occur?
 - How well will the built environment withstand?
- Reducing the potential consequences of earthquakes in Europe is not only a technicality in the hands of trained professionals.
- Bringing the models to the people is a necessity AND a challenge!





How to launch a seismic hazard and risk models?

EARTHQUAKE HAZARD across Europe

Earthquake hazard describes the potential ground shaking due to future earthquakes in Europe.

Discover EARTHQUAKE HAZARD across Europe



EARTHQUAKE RISK across Europe

Earthquake risk estimates the impact that can be expected from future earthquakes in Europe.

Discover EARTHQUAKE RISK across Europe









Process





Process

- Iterative design process
- Interdisciplinary product development
- Transdisciplinary testing
 - Student survey
 - Workshop with national stakeholders
 - Two representative online surveys in Switzerland

Publications

Marti, M., Dallo, I., Roth, P., Papadopoulos, A. N., & Zaugg, S. (2023). Illustrating the impact of earthquakes: Evidence-based and user-centered recommendations on how to design earthquake scenarios and rapid impact assessments. *International Journal of Disaster Risk Reduction*, *90*, 103674. https://doi.org/10.1016/J.IJDRR.2023.103674

Dallo, I., Marti, M., Valenzuela, N., Crowley, H., Dabbeek, J., Danciu, L., Zaugg, S., Cotton, F., Giardini, D., Pinho, R., Schneider, J. F., Beauval, C., Correia, A. A., Ktenidou, O.-J., Mäntyniemi, P., Pagani, M., Silva, V., Weatherill, G., & Wiemer, S. (2024). The communication strategy for the release of the first European Seismic Risk Model and the updated European Seismic Hazard Model. *Natural Hazards and Earth System Sciences*, *24*(1), 291–307. https://doi.org/10.5194/nhess-24-291-2024

Dallo, I., Schnegg, L. N., Marti, M., Fulda, D., Papadopoulos, A. N., Roth, P., Danciu, L., Valenzuela, N., Wenk, S. R., Bergamo, P., Haslinger, F., Fäh, D., Kästli, P., & Wiemer, S. (2024). Designing understandable, action-oriented, and well-perceived earthquake risk maps – The Swiss case study. *Frontiers in Communication*, *8*, 1306104. https://doi.org/10.3389/FCOMM.2023.1306104





Launching the European earthquake hazard and risk models

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Target audiences

- We identified more then 20 target audiences
- To reduce complexity, we introduced four personas each representing a subset of our target audiences

• "How much would Persona A like that we add another layer of information?"

Target audience	Modelers & Researchers	Professional users	Scientific community	Interested Public and Media				
Name	Leon	Joséphine	Dimitris	Kristina				
Job Organisation Country	 CAT Modeler SwissRe Switzerland 	 Disaster risk manager French Civil Protection France 	 Geologist U. of Patras Greece 	– Journalist – Jutarnji list – Croatia				
Summary	Leon will integrate the openly available input data of the European seismic hazard and risk models for their own analysis and commercial platform.	Joséphine wants to translate up-to-date information into concrete recommendations for action to reduce personal injury and property damage.	Dimitris needs openly available geological data to integrate them into his own research.	Kristina aims at transforming information related to Croatia into relevant and interesting stories for her readers.				
Level of experience with seismic hazard and risk models								
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Products

- Redesign of the main entry point to explore the models <u>www.efehr.org</u>
- Posters
- Flyers
- Factsheets
- Technical report
- Press release
- Social media materials
- Explainer video
- Questions & answers
- Interactive map viewer





Product development – the example of the European seismic risk poster

- Target audiences: experts and semi-experts
- Important content elements
 - Title
 - Seismic loss index map (human & economic loss) (main map)
 - Explaining seismic risk
 - Combined hazard (site amplified hazard), exposure map and significant earthquakes map
 - Most vulnerable buildings
 - Reading example
 - QR code to access additional information
 - Authors
 - Copyright
 - Acknowledgement







Product development – the example of the European seismic risk poster

First draft



Testing version







Final version of the European seismic risk poster







Distribution channels

- Using established communication channels of the EFEHR consortium
- <u>www.efehr.org</u> website as the primary information hub to access the models.
- Close collaboration with EFEHR partner organizations and other institutions interested in sharing the knowledge about seismic hazard and risk in Europe





Media coverage

- 14 articles on websites, newsletters
- 37 articles in newspapers, online magazines
 - National press from various countries
 - Switzerland, Germany, UK, Greece, Portugal, Slovenia, Italy, Ireland, Romania, France, Croatia
 - International media and websites: EuroNews, Newswise, Swissinfo, Science X
- 40 post on social media channels
- 1 report in the radio

→ Often, text was adapted from the official EFEHR press release





Conclusions

• Start early

The models do not need to be final to allow for product development and testing.

• Listen to each other

Transdisciplinary collaboration requires interest and respect for other perspectives as well as room for discussions.

Take it step by step

Not only the models need time to develop, but also the communication materials. Usually, the first draft is not the final draft, do not start the process with this expectation.

• Evaluate

Even carefully designed communication materials may fail and be misunderstood. Therefore, test the communication materials in advance and evaluate if they really portray the message you intended.

• Stay tuned

The job is not completed after the release. Be prepared to make changes, respond to requests, and continue sharing your knowledge.





Launching the Swiss earthquake model

• Aim

Provide information that allow the public, the authorities and the economy to make informed decisions and support event management.









Which map shall it be?

- Earthquake risk map as the main communication product to inform the Swiss public.
- How do you design a map like this, including a legend, so that it adequately reflects the earthquake risk and supports its assessment?





Which map shall it be?

- Most popular version
- Highest intention to take actions.
- Better understanding that all of the Swiss plateau has an elevated earthquake risk.
- Better understanding that most places in Switzerland are potentially at risk.

The Swiss plateau (the region between Lake Geneva and Lake Constance) and the Valais are at greater risk of earthquakes than the rest of Switzerland.

The risk of earthquakes is greatest in urban areas (cities).







Which legend shall it be?

- Testing of six different versions
- Most complex version was among the favoured legends and led to the most adequate interpretation.

Earthquake rick

	Laitiquake iisk					
	very low	low	moderate	high	very high	
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Earthquake risk index [for 2x2 km]	0 0.0	0001 0.	001 0.	01 0	.1 1	
Estimated number of fatalities per 100 years	1	~1	<1	1-5	5-25	
Estimated costs building damage [Mio. CHF/100 years]	<0.1	0.1-1	1-10	10-50	50-500	
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Which design shall it be to depict rapid impact information?



Which design shall it be to depict rapid impact information?











What did we learn?

- Informed decisions require comprehensible and accessible information.
- We as experts do not always intuitively choose the best version. Your perspective is important, but your stakeholders and users know better!
- Products are needed and will also be essential for future discussions.
- Make a plan.
 - Sometimes, your goals seem obvious, but it is worth while thinking about them in more detail.
 - Your models have the most impact if their results become accessible to a wide group people.
- Do not be afraid of an iterative process. Allocating «useless» products is more costly than investing in the design process.



FANAITIK NEWS SPORT LIFE PANAIR SOFERIDA CU HORIA IVANOVICI EXCLUSIVACTUALITATE PROCENIZA METEO România, în centrul hărtii de risc seismic a Europei. Unde au avut loc

toate cutremurele din ultimul mileniu de pe bătrânul continent

La nivelul Uniunii Europene cercetătorii au reușit să realizeze un model de hazard și risc seismic pentru întregul continent, fiind inclusă și o hartă a tuturor cutremurelor din ultimul mileniu de pe continent

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